

Disclaimer

While Komatsu Australia has endeavored to ensure that all information provided on Komatsu Australia Internet websites is accurate and up to date, Komatsu Australia takes no responsibility for any error or omission relating to this information. To the maximum extent permitted by law, Komatsu Australia will not be liable for any cost, loss or damage suffered by you through your use of Komatsu Australia's Internet websites or Komatsu Australia's failure to provide access to these Internet websites or information updates.

Online Privacy Policy

This online Privacy Policy is provided to make you aware of how Komatsu Australia collects uses and manages information of visitors to its Internet websites. Komatsu Australia and its related entities ('Komatsu Australia'), the publisher of komatsu.com.au, view the personal privacy of users as an important issue, and are committed to maintaining the security of personal information provided to Komatsu Australia by users in accessing komatsu.com.au. This policy forms part of the terms of use of the website, and describes how Komatsu Australia treats personal information that it receives through your use of the website.

Please note from time to time Komatsu Australia makes some other websites available to you from hyperlinks in komatsu.com.au. These websites are not subject to Komatsu Australia's Privacy Policy. You should review the privacy policy of each individual website you access via hyperlinks from this website, and assess whether the policy of each website is satisfactory to you before you use the other websites.

As part of our registration process, we ask you to provide your e-mail address. The purpose of this is so that we can alert you when we post new information that you have identified as being of interest to you.

Information collected

The primary purposes for which we collect information about you are:

1. to facilitate greater convenience when using our website;
2. to improve the quality of our website; and
3. to enable us to assist you with your inquiries and to keep you updated with developments in our website and our products.

Komatsu Australia will not use information collected to e-mail you in relation to any other products or promotions, without your specific permission; sell or supply your e-mail address to any third party; send you "junk" e-mail; or abuse your e-mail address in any way.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice.

If our information practices change at some time in the future we will contact you before we use your data for these new purposes, notify you of the policy change and provide you with the ability to opt out of these new uses. If at any time we propose to make use of information collected from you in any way other than those specified above, we will first seek your consent. When we do so, we will comply with our Privacy Policy.

Changing or updating details

At any time, visitors to the Komatsu Australia website are free to amend or update personal registration details, along with details on product and other information they would like to receive.

We may also collect information on:

- What pages visitors access or visit;
- User-specific information on what pages visitors access or visit;
- Information volunteered by the consumer, such as survey information and/or site registrations.

This information is used to:

- Improve the content of our Web page;
- Notify visitors about updates to our Web site;
- Contact visitors for marketing purposes; and is not shared with other organisations for commercial purposes.

Contact Details

Postal address

If you supply us with your postal address on-line, you may receive periodic mailings from us with information on new products and services or upcoming events.

Telephone number

Persons who supply us with their telephone numbers on-line may receive telephone contact from us with information regarding new products and services or upcoming events.

Please contact Komatsu Australia if you would like these visitor details removed from our records

Accessing information we hold about you

Upon request, we will provide site visitors with access to all information (including proprietary information) that we maintain about them, including:

- unique identifier information (e.g., customer number or password) that we maintain about them
- transaction information (e.g., dates on which customers made purchases, amounts and types of purchases) that we maintain about them
- communications that the consumer or visitor has directed to our site (e.g., e-mails, customer inquiries)
- contact information (e.g., name, address, phone number) that we maintain about them
- a description of other information that we maintain about them.

On request, we offer visitors the ability to have inaccuracies corrected in contact information, financial information, transaction information, and communications that the consumer/visitor has directed to the site.

Cookies

We use cookies to:

- store visitors` preferences
- record session information
- record user-specific information on what pages users access or visit
- alert visitors to new areas that we think might be of interest to them when they return to our site
- record past activity at a site in order to provide better service when visitors return to our site.

We may also ask you to provide other information, and may collect some information automatically (for example, by using cookies).

Ad Servers

At present, we do not partner with or have special relationships with any ad server companies.

For each visitor to our Web page, our Web server automatically recognizes the visitor`s domain name.

Updating this Privacy Policy

The content of this Privacy Policy may be updated from time to time, so we suggest that you return to the website on a regular basis and carefully read the information provided.

Security

We will keep any information that we collect from or about you in a secure electronic environment. We will take reasonable steps to protect that information from misuse, loss, or unauthorised access, modification, or disclosure. We may make hard copies of our electronic records, but if we do, we will comply with our privacy policy in respect of those hard copies and will take reasonable steps to keep those hard copies secure.

Komatsu Australia Jobs

If you are using the Komatsu Australia Internet Site to search for or apply for a job, our privacy policy relating to the Komatsu Australia Jobs Site is available at: Komatsu Australia Jobs Privacy Statement. The Komatsu Australia Jobs Site Privacy Policy is intended to apply to the jobs site in conjunction with this Privacy Policy.

Contact Us

If you do not want to receive communication from us in the future, please contact us by using one of the options below:

Email: webmaster@komatsu.com.au

Telephone: +612 9795 8222

Fax: +612 9295 8230

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